Sanchar Nigam Pensioners' Welfare Association
Reg.No:SOCIETY/WEST/2021/8902564
CHQ: B-11/1 , Ramesh Nagar, New Delhi-110015, India
snpwachq.com snpwachq@gmail.com

K.D Sebastian
CHQ President
+91 9447144100

G.L.Jogi
General Secretary
+91 9868217799

S.S. Rajput
Treasurer
+91 9413394204

SNPWA/ CHQ/ Secy MOH& FW/4/26. Dated 3rd Nov, 26

To
MS Salila Srivastava,
Secretary / MOH& FW,
New Delhi.

Subject: Serious concern over the persistent pattern of arbitrary, sadistic, eccentric and allegedly corrupt functioning of the Additional Director, CGHS, Chandigarh – Abuse of administrative authority, harassment of beneficiaries and bringing the CGHS establishment into disrepute – Immediate intervention and appropriate action demanded.
.

Respected Madam

The Sanchar Nigam Pensioners Welfare Association (SNPWA) considers it imperative to bring to your personal attention the serious and persistent concerns surrounding the conduct, functioning and administrative practices of the Additional Director, CGHS, Chandigarh.

We are constrained to state that his manner of functioning has become a matter of grave concern, not merely because of occasional administrative errors or isolated instances of poor judgment, but because of what appears to be a consistent pattern of arbitrary, eccentric, high-handed and beneficiary-unfriendly conduct, accompanied by serious allegations of irregularities and corrupt practices.

The issue is much larger than any individual order or administrative decision. It concerns the suitability of an officer entrusted with considerable administrative authority over a public healthcare institution, whose conduct, according to the Association's experience and complaints received, has repeatedly generated avoidable hardship, controversy and embarrassment to the CGHS.

A disturbing and persistent pattern of functioning

The Association has had several occasions to confront and question his functioning, including during his earlier tenure at Jaipur. His conduct at Chandigarh is only a continuation of the same pattern that we have witnessed during his previous postings. The experience has been that whenever the Association intervenes and directly confronts him over an objectionable decision or practice, he may be compelled to correct or withdraw that particular action. Unfortunately, such temporary corrections do not appear to bring about any meaningful change in his overall approach or functioning.

He seems to have developed a peculiar style of administration in which arbitrary instructions, impractical conditions, sadistic and unnecessary procedural obstacles are imposed upon beneficiaries, without any apparent appreciation of their consequences. Instead of facilitating healthcare delivery, he appears repeatedly to create difficulties for those who are already struggling with age-related disabilities, medical conditions and other vulnerabilities.

This is particularly reprehensible in an institution such as CGHS, whose primary responsibility is to provide accessible and dependable healthcare to government employees, pensioners and their families.

Serious allegations of irregularities and corrupt practices

More disturbing are the serious allegations concerning his involvement in irregularities and corrupt practices during his administrative tenures. These are matters that cannot be brushed aside as differences of opinion or routine administrative disagreements.

The Association has repeatedly expressed its concerns regarding his manner of functioning and the practices associated with his administration. We believe that the allegations warrant an independent, impartial and comprehensive investigation, covering not merely his present posting but also his earlier tenures, particularly at Jaipur and other places where he has served.

It would be wholly inappropriate for such allegations to remain unexamined merely because individual incidents may have been corrected following representations or interventions. The Ministry must ascertain whether there has been a pattern of abuse of official position, undue favouritism, administrative manipulation or other improper practices. Any substantiated misconduct must invite appropriate disciplinary and vigilance action.

Recent incidents are illustrations, not the substance of our complaint

The two communications concerning the return of wrappers and empty vials of utilised medicines by beneficiaries, including the order dated 29.10.2026, are recent illustrations of his peculiar and insensitive approach to administration.

***These directions sought to impose completely unnecessary and humiliating conditions upon beneficiaries, including seriously ill and elderly pensioners, of returning the wrappers of utilized Life Saving Drugs at the WCs. Their withdrawal on 31.10.2026, following the Association's intervention and stern warning, only demonstrates how arbitrary and whimsical decisions can be reversed when challenged*.**

But the Ministry must understand that the problem is not confined to these orders. They are merely symptomatic of a much deeper and more persistent problem concerning his approach to administration and his attitude towards beneficiaries.

It is unacceptable that an association representing pensioners should repeatedly be compelled to intervene to protect beneficiaries from the consequences of an officer's arbitrary decisions. The CGHS administration cannot function on the principle that an officer may

issue any instruction he pleases and withdraw it only when challenged by an association.

An officer who has become a liability to the institution

We regret to state that his continued functioning in responsible field-level positions is proving detrimental to the interests of CGHS and its beneficiaries. An officer entrusted with the responsibility of administering a public welfare institution must demonstrate integrity, restraint, accountability, sound judgment and sensitivity. These are not optional attributes; they are fundamental requirements of public service.

Unfortunately, the pattern of conduct witnessed by the Association raises serious questions about his administrative temperament, integrity and suitability for such responsibilities.

His repeated actions have the potential to bring the CGHS establishment into disrepute. We have no hesitation in stating that an officer whose conduct repeatedly necessitates intervention by beneficiary associations, and whose functioning is surrounded by such serious allegations, is becoming a liability rather than an asset to the institution.

Respected Madam,

We wish to make it absolutely clear that this representation is not an expression of personal dissatisfaction with an individual officer, nor is it an attempt to influence legitimate administrative discretion. It is a serious institutional complaint arising out of repeated experiences and concerns regarding the manner in which an officer is exercising public authority.

The CGHS is not the personal domain of any individual officer. Administrative authority is a responsibility entrusted by the Government, not a licence to act according to personal whims, eccentricities or convenience.

The Ministry cannot afford to remain a silent spectator while an officer's repeated conduct undermines the credibility of the institution and causes avoidable suffering to its beneficiaries. Nor should the intervention of an association become the only effective safeguard against arbitrary administrative action.

We consider the matter too serious to be dealt with through another routine advisory or a superficial clarification. What is required is a thorough examination of his conduct, an impartial investigation into the allegations and decisive action wherever wrongdoing is established.

An officer who repeatedly brings disrepute to the institution, undermines its welfare objectives and generates serious allegations concerning his integrity cannot be allowed to enjoy administrative authority indefinitely without being held accountable.

We expect your personal intervention and appropriate action in the larger interests of CGHS, its beneficiaries and the integrity of public administration.

Yours sincerely,



(G. L. Jogi)

Copy to

1. Sh Sunil Barnwal, AS/ DGCGHS, for appropriate n/a pl. The said officer is plunging CGHS in great disrepute and tarnishing its image consistently. His posting the in field units should be a matter of very serious consideration and concern in the larger interests of CGHS.
2. Sh Manshvi Singh, JS, for n/ a pl
3. Dr Sateesh. Y. H. Director/ CGHS, for n/ a pl.